

Senior Supervisor, Water Quality & Environmental Compliance

Davenport, IA

Diversity of backgrounds, ideas, thoughts, and experiences is vital to our culture and the way we do business. Creating an environment where differences are embraced and where every person feels engaged and included makes us safer, stronger, and more successful.

With a history dating back to 1886, American Water (NYSE:AWK) is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 6,400 dedicated professionals who provide regulated and regulated-like drinking water and wastewater services to more than 14 million people in 24 states. American Water provides safe, clean, affordable and reliable water services to our customers to help keep their lives flowing. For more information, visit amwater.com and diversityataw.com. Follow American Water on [Twitter](#), [Facebook](#), [Instagram](#) and [LinkedIn](#).

PLEASE NOTE: In order for American Water to evaluate decisions about new regulations, reintegration, and safe operating practices, all employees are required to report their vaccination status.

Primary Role

Implements the complex day to day management of personnel or multiple operations or programs to continually meet all applicable environmental regulations. Provides technical direction on water quality, treatment, permitting, and regulatory compliance issues. Implements Company policy on water quality and related environmental matters. Acts as Operator in Charge for assigned water and wastewater systems.

Key Accountabilities

- Oversees plant and laboratory procedures for testing and sampling to ensure Company and regulatory requirements are met. Gives technical guidance to operations in dealing with water quality and water treatment related issues via regular in-person meetings and other communication methods.
- Recommends treatment and procedures for maintaining approved Water Quality. Ensure wastewater treatment and disposal activity is in accordance with regulatory permit conditions. Ensure compliance with applicable environmental regulatory permits.
- Develops and maintains a positive relationship with local, State, and Federal regulatory agencies via consistent communication and collaboration.
- Assists local, State, and Federal regulatory agencies during inspections.
- Responds (on-call) to Water Quality and environmental compliance problems, taking appropriate corrective action including documentation to advise management.
- Ensures that customer complaints or inquiries are properly addressed to attempt to resolve any issues.
- Assures that policies, programs, standards of performance and approved objectives related to water quality and environmental compliance are adhered to. Works with Operations staff for the procurement of treatment chemicals and receipt of chemical supplies to assure adequate supply.

- Responsible for strategy and execution of required instrumentation and monitoring equipment via proper calibration, verification to ensure standards are maintained.
- Supervises the training of plant operating staff and other water quality personnel in chemical handling practices and environmental initiatives. Supports water quality activities related to the Environmental
- Management Program to ensure compliance with applicable regulations are continually met. Plan, prepare and control the portion of the financial plan related to area of responsibility. Conduct special projects and prepare reports. Complete due diligence analysis for potential system acquisitions. Other duties as assigned.

Knowledge/Skills

- Leadership skills, Adaptability
- Advanced knowledge of water and/or wastewater treatment practice is required.
- Must have advanced knowledge of water quality and environmental regulations affecting the business.
- Must have strong familiarity with various water treatment technologies and instrumentation used in the business.
- Ability of analyze complex situations and propose viable solutions.
- Regulatory knowledge of proper sample collection and analysis.

Experience/Education

- Bachelors or equivalent. Science, Chemistry, Biology, Environmental focus
- Minimum four (4) years experience in water, wastewater, and/or laboratory operations

Travel Requirements

- Regional and Local plants (up to 4 hours with company vehicle)

Certifications & Licenses

- Ability to obtain proper water and wastewater treatment licensing based on the below schedule:
- License Type License Level Required Timeframe
- Water Treatment Grade I 3 months from hire
- Water Treatment Grade II 6 months from hire
- Water Treatment Grade III 12 months from hire
- Water Treatment Grade IV 24 months from hire
- Wastewater Treatment Grade I 6 months from hire
- Wastewater Treatment Grade II 12 months from hire
- Wastewater Treatment Grade III 24 months from hire
- Valid Driver's License with ability to pass motor vehicle check

Work Environment

- Lab/Plant Environment

Competencies

Develops Talent

Decision Quality

Drives Engagement

Plans, Aligns, & Directs

Prioritizes & Role Models Safety

Self-Awareness

Join American Water...We Keep Life Flowing™

American Water is firmly committed to Equal Employment Opportunity (EEO) and prohibits employment discrimination for employees and applicants based on his or her age, race, color, pregnancy, gender, gender identity, sexual orientation, national origin, religion, marital status, citizenship, or because they are an individual with a disability, protected veteran or other status protected by federal, state, and local laws.